

BETA TUITIONS LIMITED
(“BTL”)
TERMS AND CONDITIONS

1. The rates are subject to change at any time in terms of the terms and conditions of BTL at any given time.
2. All prices indicated are inclusive of GST.
3. Any discounts given can be withdrawn or amended at any time at the discretion of BTL.
4. BTL reserves the right to cancel the services in the event that payments are not received on time.
5. To qualify for a discount, full term payments will need to be made.(Conditions apply)
6. There will be no refunds once payment is made for a full term. All adjustments can be made in the next term or future bookings.
7. Shared/Group session shall have maximum of four (4) students at any level.
8. One (1) on One (1) session shall have one (1) student only.
9. Each session can be One (1) hour, one and half (1½) hours or two (2) hours long, as required by students/parents and charges will apply accordingly.
10. Food and refreshments will not be provided.
11. No medication will be provided nor recommended to students.
12. No guarantees are given on results.
13. We do not assist students with solving school/Universities assignments, but assistance will be given to form concepts.
14. When a student is late, or unable to attend a scheduled tutorial at late notice (less than 12 hours before the tutorial), the student/parent/guardian must immediately notify the tutor directly via text message or phone.
15. When a student does not arrive at a scheduled tutorial on time the tutor will wait for 30 minutes at the pre-arranged location. Beyond this time the tutor will leave under the assumption that the student is not coming, unless informed otherwise.
16. It is the responsibility of the student/parent/guardian to ensure that tuition that occurs in the student’s home occurs in a communal living area.
17. The tutor will meet with the student at the entrance to the agreed location, so the tutor may easily find the student. When a tutor is unable to find a student on the agree day, time & location, full payment for the tutorial is required.
18. Scheduled tutorials generally occur during the school term, but may be requested during public holidays, term breaks and summer holidays.

TUTORIAL REMINDER MESSAGE

19. Automated tutorial reminder messages are usually sent to students prior to tutorials on weekly basis but not guaranteed.
20. An arrangement directly with tutor will take precedence and not receiving a reminder does not mean a scheduled tutorial has been cancelled.
21. If a student does not receive a reminder message and they are unsure of whether a scheduled tutorial is going ahead, they should contact their tutor to check.

CANCELLATION

22. When a student notifies the tutor about cancellation just between 24 to 12 hours in advance of the tutorial time, then 50% of the tutorial fee is required.
23. When a student notifies the tutor about cancellation just between 12 to 0 hours in advance of the tutorial time, then 100% of the tutorial fee is required.
24. When a student misses the lesson without any notice to the tutor about his absence for the lesson, full tutorial fee will be charged. Notice must be provided by either student/parent /guardian.

WARRANTY & REFUNDS

25. Notice to discontinue with a tutor must be provided by the student/parent/guardian by email to betatuitionsltd@gmail.com within 24 hours after the tutorial.
26. Reasons for discontinuing tuition must be provided in writing. Your feedback helps us to improve Beta Tutions Ltd services for future.
27. By scheduling or attending second (and further) tutorials with a tutor, the student/parent/guardian forfeits the right to any refunds based on a tutor's performance.

LIABILITY

28. The liability of BTL is strictly limited to the fees paid by the student. We are not liable for any consequential losses suffered by the student for any reasons whatsoever.

NOTICES

29. All notices given by the student to BTL should be the email address provided.

SESSIONS

30. The number of sessions undertaken by the student will be dependent upon the student's level. Attending all sessions does not necessarily mean that the course has been completed.

SOCIAL MEDIA

31. BTL reserves the right to upload the student's feedback, results, testimonials, videos with the consent of the students/parents.

ASSESSMENTS

32. All assessments will be completed and determined on whether the students need tutoring and in that event the results of the assessment will be shared with parents/students. All assessments will be provided by the tutor of BTL to assess any requirement for tutoring and find the gaps.

ONLINE TUITION

33. Online tutoring is provided via platforms such as Zoom, Skype, Whatsapp or any other software. The student is required to be responsible to be ready before any assessments (BTL does not guarantee internet connectivity /computer working/technical problems).

PAYMENTS

34. All payments are to be made directly to the nominated bank account of BTL, or in cash as finalized with the BTL.
35. Term payments given for booked sessions do not mean any guarantee of successful results.

CHANGES OF TERMS & CONDITIONS

36. BTL reserves the right to change/amend/alter the terms and conditions at any time.